

## How to Access the service?

There are a number of ways to get in touch or to request support from the Special school nursing team:

Telephone – If known to the service you can call the number of your school nurse (see overleaf).

Email the secure NHS team email (see overleaf)

Complete “Request for Special school nurse intervention form” that is available on the website and has been sent to all schools. This must be completed by all agencies unless we are already involved in the care of the child / young person.

If there is any emergency medical or safeguarding support required you need to contact:

Children’s Advice and support service –  
0121 3331888

Local Emergency Department

GP / Walk-in centre

Call 111 – they will give advice over the phone and can advise where nearest walk-in centre / emergency department is located.

## Birmingham Schools covered by the Special School Nursing Service:

Baskerville School Beaufort School The Bridge School Braidwood School Brays School (Sheldon) Brays Tile Cross Calthorpe Academy Cherry Oak School Dame Ellen Pinsent Sch Fox Hollies School Hallmoor School Hamilton School Hunters Hill School James Brindley-Dovedale James Brindley-Northfield James Brindley-Parkway	Langley School Lindsworth School Longwill School Mayfield Hill Mayfield School Oscott Manor School Priestley Smith The Pines School Queensbury School Selly Oak School Skitts School Springfield House Uftulme School Victoria School Wilson Stuart School
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## School Holidays

The Special School Nursing Service offers advice throughout the year including school holidays. If you need to contact the holiday service this is done via email.

Please contact the holiday service on: [BCHNT.holidaycoversnteam@nhs.net](mailto:BCHNT.holidaycoversnteam@nhs.net)

The team will aim to get back to you within 2 working days.

The Special School Nursing Service offers support and advice on-

Continence Advice – assessment for continence products plus support and advice with toileting.

Medical needs in school- training in school, completion of alert cards, Care planning, support & Advice.

Healthy Lifestyle Advice -including Height/Weight checks.

Sexual Health Advice

Social, Emotional & Mental Health Support - including advising where to get support.

Transition to adult health services - Support/Guidance

Signposting to other services

Liaising with other services - working in partnership with schools.

EHCP – support and advice



## Useful Information

**Birmingham Parent Carer Forum**  
<https://www.birminghampcf.org>

**Abena- (Continence Products) –**  
Telephone 0800 090 1617 to arrange delivery of products and order extra products at a cost if required.

**ERIC –** Toileting support.  
Helpline: **0808 169 9949**  
<https://www.eric.org.uk>

**Central Booking System (CBS)-**  
queries about medical appointments  
telephone: **0121 683 2320**

**Autism West Midlands.**  
Tel: 0121 450 7575  
<https://www.autismwestmidlands.org.uk>

**Forward Thinking Birmingham**  
Tel: 0300 300 0099.  
Specific learning disability service:  
<https://www.forwardthinkingbirmingham.org.uk/services/44-learning-disability-team>

**Cerebra** – Support, Advice, Sleep Service and useful information. Tel: 0800 328 1159  
<https://cerebra.org.uk/>

**Occupational therapy Advice Line –**  
Tel: 0121 683 2325 Mon – Fri 09:00 – 4pm

**Birmingham Local Offer -**  
<https://www.birmingham.gov.uk/localoffer>

If you require Advice & Support

Please contact the

**School Nursing Service:**

Hannah Lewis- Head of Service  
-0121 466 6539

Caroline Moore-Service Manager  
-0121 466 6252

**Useful Links**

<https://www.bhamcommunity.nhs.uk/patients-public/children-and-young-people/services-parent-portal/special-school-nursing/>

Customer Services 0800 917 2855

**Contact.bchc@nhs.net**

Complaints Team 0800 917 2855

**Complaints.bchc@nhs.net**



Twitter: @bhamcommunity BCHC NHS FT



Facebook: Birmingham community  
Healthcare NHS Foundation Trust

# Welcome to the Special School Nursing Service