

Parental controls guide

PlayStation Network

Parental Controls information

Type of guide

Gaming consoles and platforms

Features and Benefits

Although you must be 18 to use the PS Network, you can create a sub-account for your child that is linked to your account and have full control over the restrictions placed on this sub-account restricting how they interact on the platform.

What specific content can I restrict?



Browser Access



Chatting



In App purchasing



Innapropriate content

What do I need?

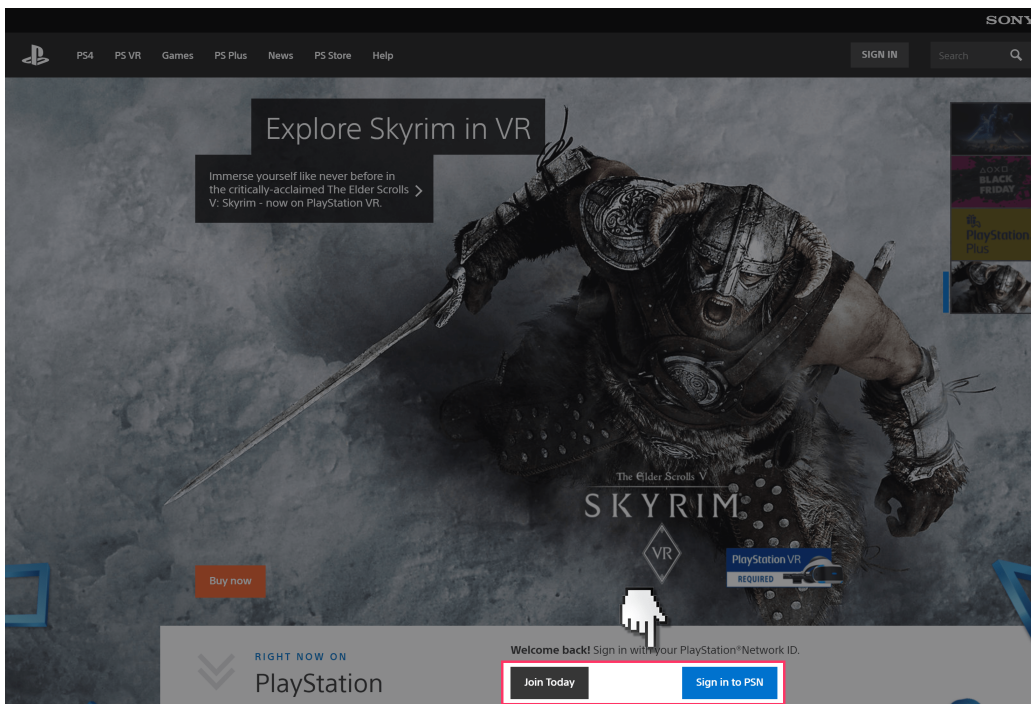
A web browser to set up a sub-account and not a PlayStation device. You will need to set up a parent/master PlayStation Network account that we will use to create a sub-account from.

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Step by step guide

1

Go to www.playstation.com if you need to create a parental/master PlayStation Network account then click on “Join Today” and follow the steps otherwise click on “Sign in to PSN”.

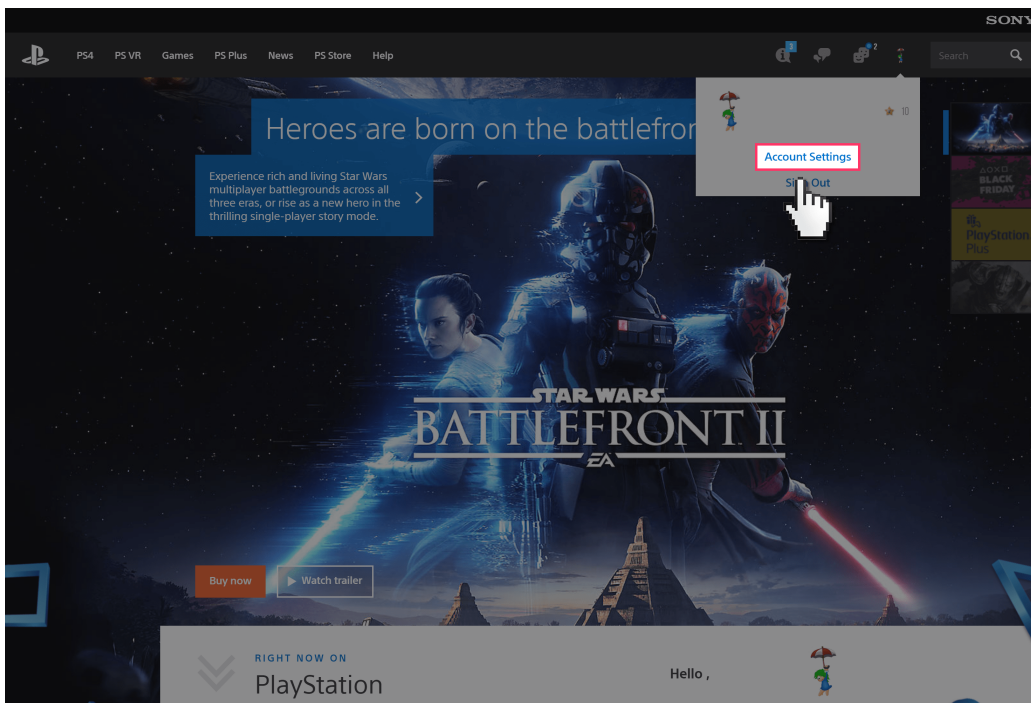


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2

Once signed in click on the link to “Account Settings” and then confirm your log in details.

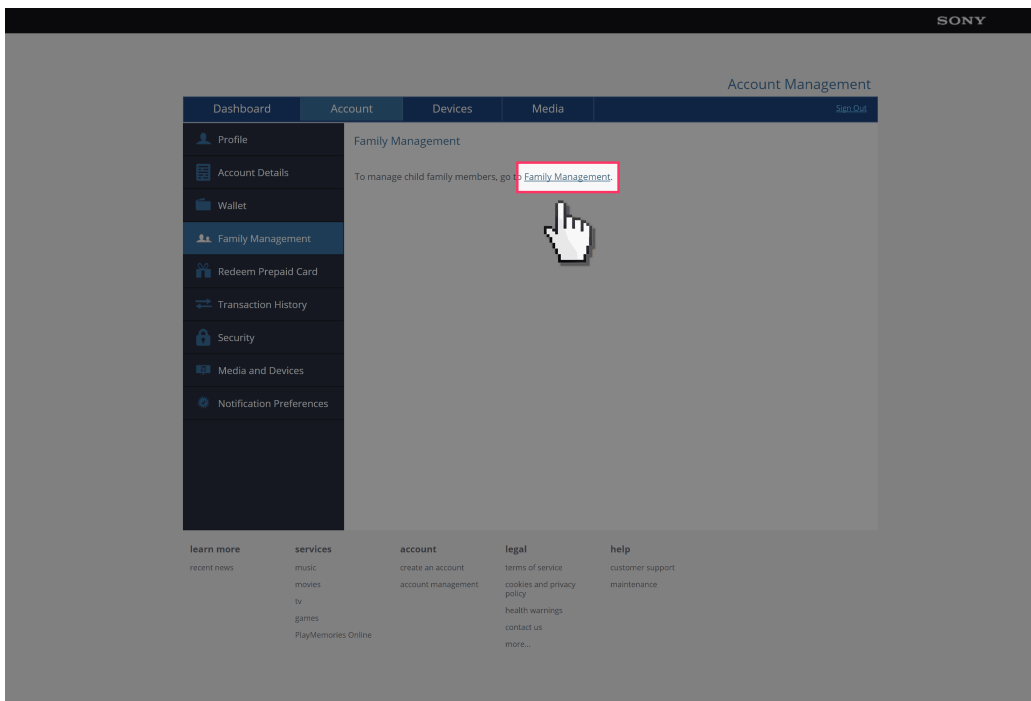


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Select the “Family Management” tab and then click on “Family Management”. Click “OK” to confirm.

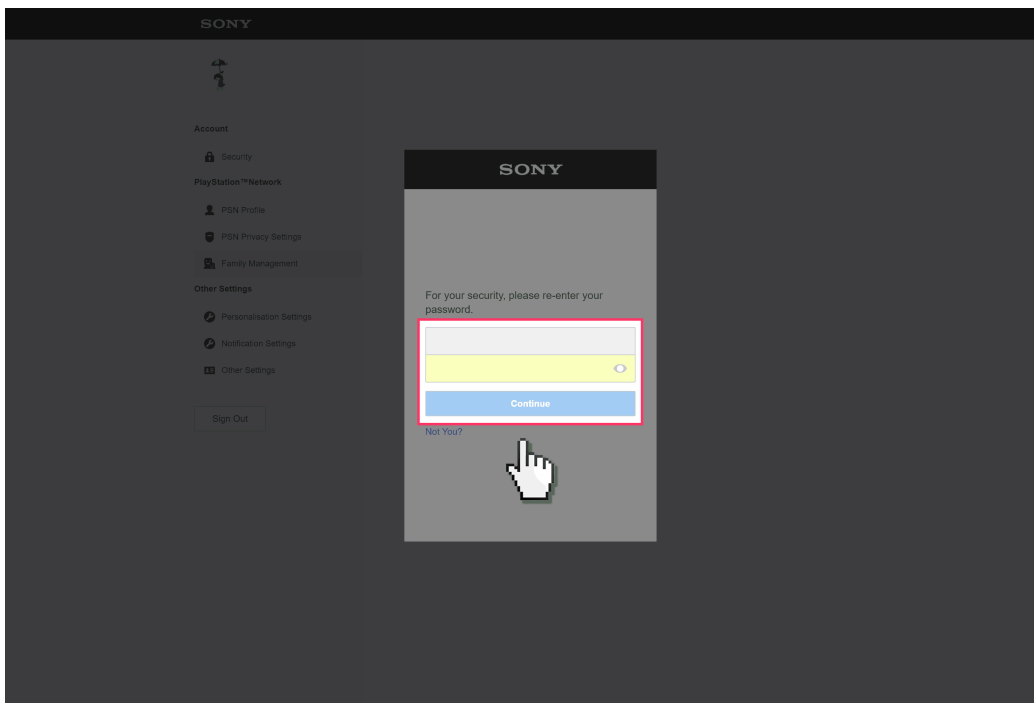


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Step by step guide

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You will need to confirm your account details again. Click "Continue".

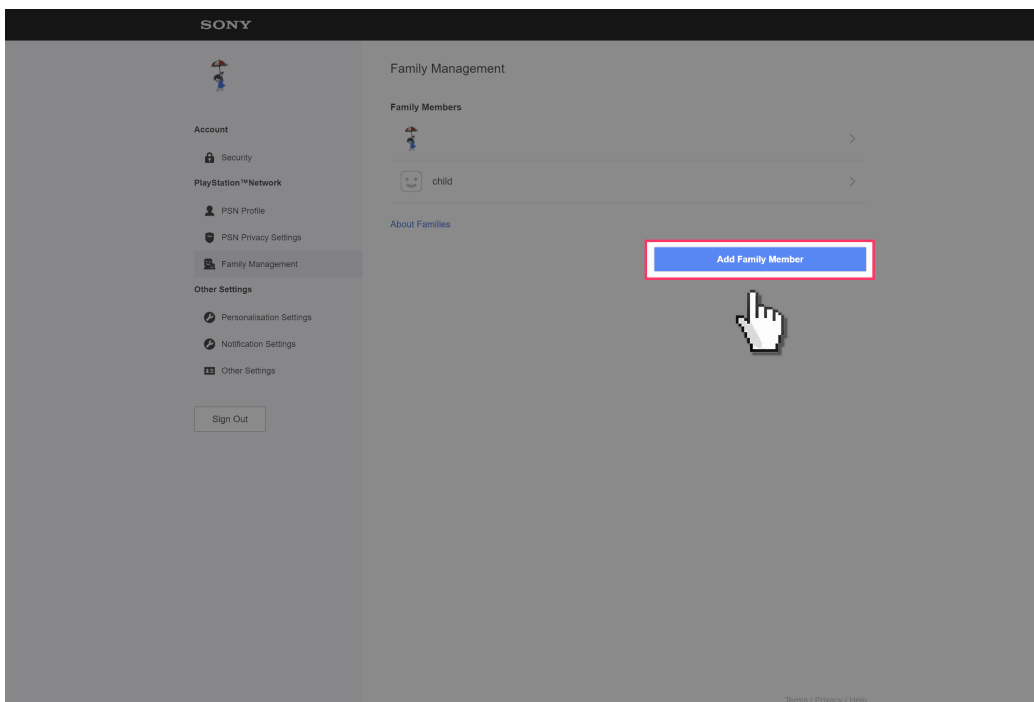


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Click on “Add Family Member” then Click on “OK”.

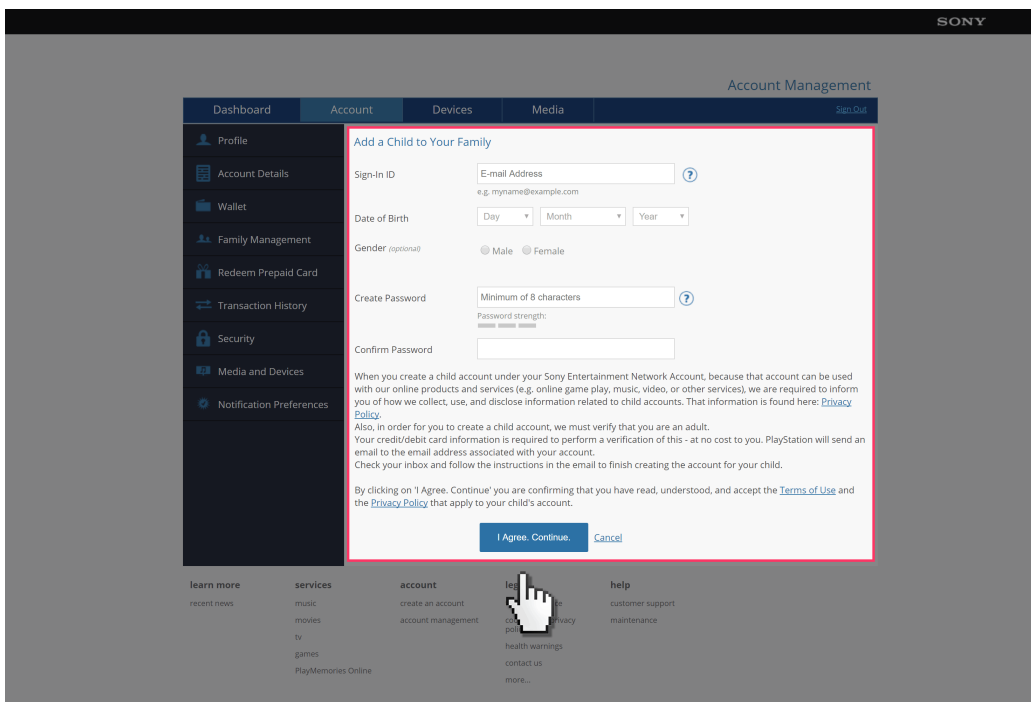


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Fill out the details for your child. Use their email address or your own. The username and password to use for this account are generated on this page. Click “I Agree. Continue” when finished.



The screenshot shows the PlayStation Network 'Account Management' interface. The main content area is titled 'Add a Child to Your Family' and contains the following fields and options:

- Sign-in ID:** An input field labeled 'E-mail Address' with a help icon. Below it, an example email address 'e.g. myname@example.com' is shown.
- Date of Birth:** Three dropdown menus for 'Day', 'Month', and 'Year'.
- Gender (optional):** Radio buttons for 'Male' and 'Female'.
- Create Password:** An input field with a 'Minimum of 8 characters' requirement and a help icon. Below it, a 'Password strength' indicator shows 'Strong' with a green bar.
- Confirm Password:** An input field for re-entering the password.

Below the form, there is a block of text explaining the process of creating a child account, including a note about age verification and a link to the 'Privacy Policy'. At the bottom of the form, there are two buttons: 'I Agree. Continue.' and 'Cancel'.

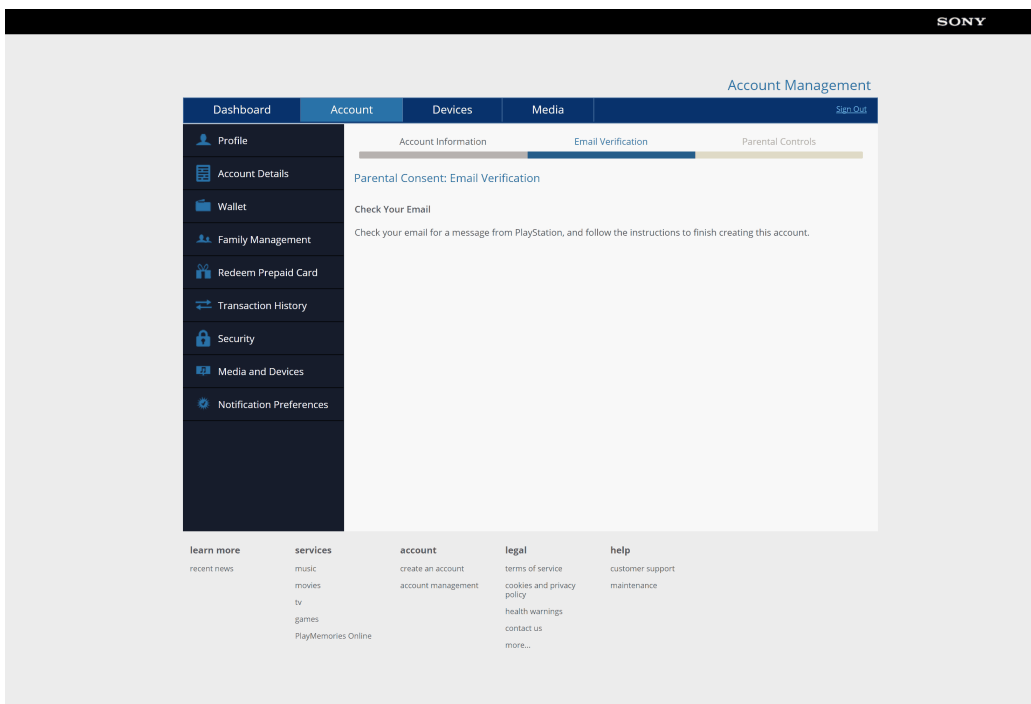
The background of the screenshot shows the PlayStation Network navigation menu on the left, including options like Profile, Account Details, Wallet, Family Management, Redeem Prepaid Card, Transaction History, Security, Media and Devices, and Notification Preferences. At the bottom, there are links for 'learn more', 'services', 'account', 'help', and 'customer support'.

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You will now need to access the email account of your parental/master account to verify the creation of the sub-account. Click the link in the email and then move on to the next step.

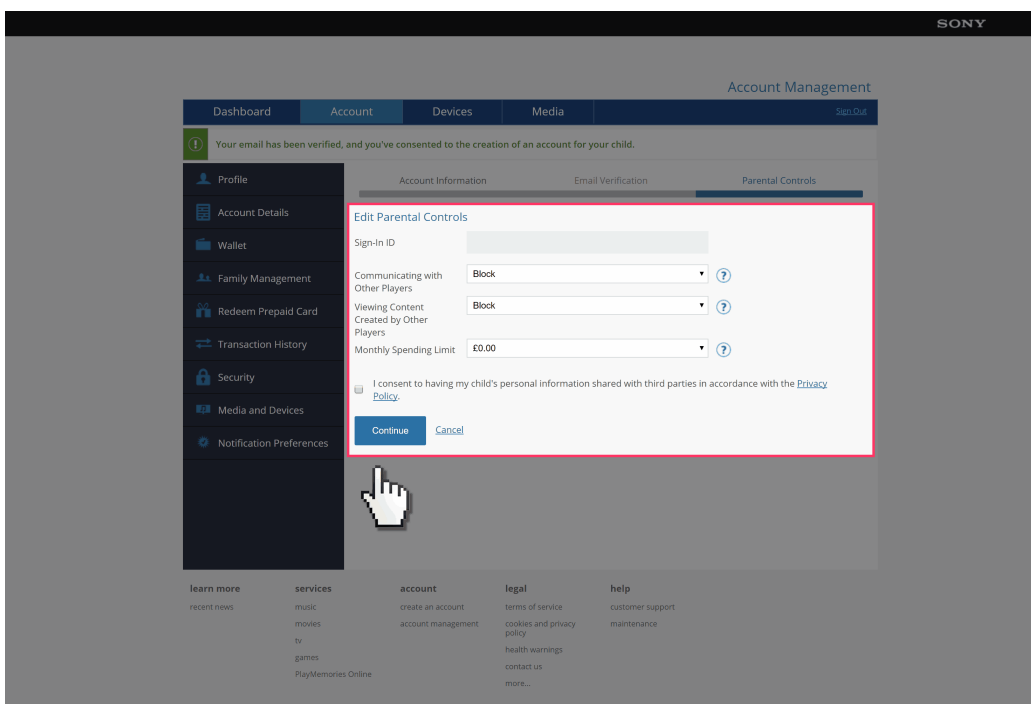


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We can now set Parental Controls for your child's account. Select if you would like your child to be able to "Communicate with Other Players", "Viewing Content Created by Other Players", and set a "Monthly Spending Limit". Once select "Consent" and then "Continue".



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You have now created an account for your child that they can log into PlayStation devices with.

